



WE'RE HIRING

CUSTOMER SERVICE ASSOCIATE

Location: MV Butcher Block

Job Type: Full-time, Wednesday-Saturday

Wage: \$17-20 DOE

POSITION SUMMARY

We are looking for a friendly, reliable, and customer-focused Customer Service Associate to join our retail butcher shop team. This role focuses on helping customers at the meat counter, taking special orders, and ensuring a clean, organized front counter. Bilingual ability in English and Spanish is strongly preferred.

KEY RESPONSIBILITIES

- Greet customers warmly and provide excellent service
- Answer questions about meat cuts, cooking methods, and pricing
- Take and process custom orders accurately
- Weigh, wrap, label, and price meat products
- Keep counters stocked, clean, and attractively displayed
- Handle payments and operate the cash register
- Collaborate with butchers to fulfill requests quickly
- Follow all food safety and hygiene standards

REQUIREMENTS

- Strong communication and interpersonal skills
- Ability to handle multiple tasks and stay calm under pressure
- Basic math skills and attention to detail
- Ability to stand for long periods and lift up to 30 lbs
- Friendly, professional attitude and willingness to learn

PREFERRED QUALIFICATIONS

- Prior experience in customer service or retail, preferably in food
- Familiarity with meat products or culinary background
- Experience in a butcher shop, deli, or grocery store
- Bilingual (Spanish and English) is a plus